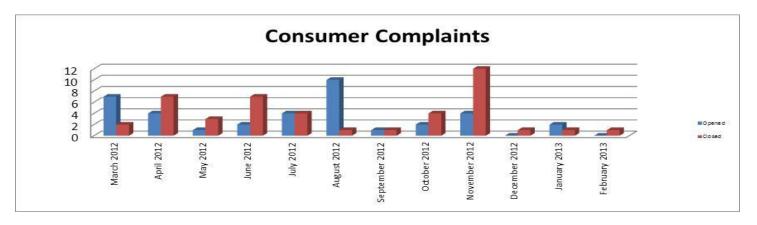
## This report is compiled by the Attorney General's Office per IC 25-1-7-13 for the Indiana Board of Accountancy Data as of February 14, 2013

**Consumer Complaints** 

Year	Consumer Complaints Open @ Beg of Year	Consumer Complaints Opened During Year	Consumer Complaints Closed <sup>1</sup> During Year
2012	16	36	45
2013	7	4	2
Compl	aints Currently Open @ Date of Report	9	

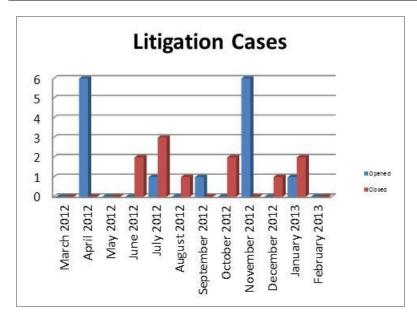


Average Age of Open Complaints: 3.28 months

Open Date of Oldest Open: 4/10/2012

**Litigation Cases** 

Year	Litigation Cases Open @ Beg of Year	Litigation Files Opened During Year	Litigation Files Closed During Year
2012	9	17	10
2013	16	1	2
Cases Currer	15		



Action Taken	2012	2013
Admin Complaints Filed	5	1
Cease & Desist Orders Filed	2	4
<b>Summary Suspensions Filed</b>	1	0
Civil Litigation	0	0
Judicial Review	0	0

Average Age of Open Cases: 6.00 months

<sup>&</sup>lt;sup>1</sup> Reasons a consumer file is closed include, but are not limited to, the investigation is complete and a litigation file is created, the investigation revealed that there was no licensing violation, or a warning letter was sent.